

Plot No. 2, Knowledge Park-III, Greater Noida (U.P.) –201306

**POST GRADUATE DIPLOMA IN MANAGEMENT (2024-25)**  
**MID TERM EXAMINATION (TERM -I)**

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**Subject Name:** Management Concepts and Organisation Behaviour      **Time: 01.00 hrs**  
**Sub. Code: PG11**      **Max Marks: 20**

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**Note: All questions are compulsory. Section A carries 10 marks, 10 questions of 1 mark each, Section B carries 10 marks having 2 questions of 5 marks each**

**Section -A**

**CO1**

1. Identify which function of the management of an organization is being described by the following statement: Requires management to look ahead and to establish objectives. A key objective of management is to add value to the business. Write one word answer for the above.
2. Scientific Management Theory was developed by \_\_\_\_\_, who is often referred to as the father of scientific management.
3. Max Weber is known for his theory of bureaucracy. Which of the following is NOT a characteristic of Weber's bureaucracy?
  - a) Hierarchical structure
  - b) Division of labor
  - c) Informal communication
  - d) Impersonality
4. The Hawthorne Studies were conducted in .....(Write the name of organization)
5. A project team that completes a task quickly but does not meet the quality standards is demonstrating:
  - A) High efficiency and high effectiveness
  - B) High efficiency and low effectiveness
  - C) Low efficiency and high effectiveness
  - D) Low efficiency and low effectiveness
6. In which scenario might the scalar chain principle be bypassed?
  - A) When urgent communication is required
  - B) When formal approval is needed
  - C) When a decision is made by the top management
  - D) When routine tasks are performed
7. .... skills is required at all levels of management according to Katz's management skills framework?
8. What is the first step in the Organizational Behavior Modification process?
  - a) Define the problem behavior
  - b) Identify the causes of the behavior
  - c) Implement the intervention
  - d) Evaluate the results

9. Which discipline contributes to OB by providing insights into how individuals' mental processes affect their behavior at work?

- a) Sociology
- b) Psychology
- c) Political Science
- d) Anthropology

10. The concept of 'Work-Life Balance' is an example of addressing which type of OB challenge?

- a) Organizational structure
- b) Employee well-being
- c) Leadership styles
- d) Financial management

## Section -B

## CO2



**Q1.** *Vinesh Phogat Disqualified for being 100gm overweight on the morning of her final against eventual gold-winner Sarah Ann Hildebrandt of USA.*

The 29-year-old wrestler missed the opportunity to compete for the gold after being disqualified for being overweight during the morning weigh-in on Wednesday. This followed her impressive performance the previous day, where she defeated the unbeaten Yui Susaki of Japan in her opening bout."By

application of Article 18 of the CAS Arbitration Rules from the Olympic Games, the President of the CAS Ad Hoc Division extends the time limit for the Panel to give a decision until 10 August 2024 at 18h00 (Paris time)," a statement from the CAS said.

**In lieu of above incident how would someone committing the fundamental attribution error explain her behaviour? How will you justify the people's perception towards this incident.**

**Q 2.** Personality traits reflect an individual's behavioral tendencies, so they are fairly good at predicting a number of workplace behaviors and outcomes. You have been asked to select job applicants for a nine-month over- winter assignment working in an Antarctica research station with a dozen other people.

**Assuming that all candidates have equal skills, experience and health, identify the personality traits using either BIG 5/MBTI Model and the preferred level (degree to which this trait is required - ranging from moderate to high) for people working in these remote, confined and isolated conditions. Give reasons for choosing the personality traits and the preferred level.**